

Dalblair Medical Practice
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Dr Suellen Hills
Dr Robert Kean
Dr Mhairi-Anne McCulloch

Attending appointments at Dalblair Medical Practice.

Due to the current Coronavirus (COVID19) outbreak we have had to change the way we deliver services to our patients.

These changes are to make sure that we can keep you and our staff safe during this difficult time.

All our staff will be wearing the recommended personal protective equipment (PPE)

If you have a high temperature, a new continuous cough or a change in your sense of smell or taste please contact the Practice on 01292 267432 to change your appointment and contact the NHS24 COVID-19 services by calling 111.

- If you are travelling on public transport you can get the most up to date guidance on the Transport Scotland's website: <https://www.transport.gov.scot/coronavirus-covid-19/transport-transition-plan/advice-on-how-to-travel-safely/>
- If you have been advised to shield you can find the most up to date shielding advice on the NHS inform website: <http://www.nhsinform.scot/coronavirusshielding>
- If you are self-isolating **do not attend the Practice** please contact the Practice on 01292 267432 to change your appointment.

- You may have to wait a little longer than usual for an appointment here at the Practice. This is because we have fewer face to face consultations available to keep you and our staff safe.
- Please attend your appointment alone unless you need help from a carer or family member. Anyone not attending an appointment will be asked to wait outside unless a prior agreement has been made. The Practice is trying to reduce footfall to keep you and our staff safe.
- Please arrive as close to your appointment time as possible- 2 minutes before appointment time- as currently we have no availability in the waiting room area.
- When you arrive for your appointment you will be given instructions by the reception team to keep you and our staff safe. You will be asked to use hand sanitiser on entering the Practice and must wear a face covering. Staff may also be wearing PPE such as masks, gloves, aprons, face visors or eye protection and your appointment may take longer to allow for safety measures to be followed.

The staff here at the Practice are happy to help with anything else you need to know.

Many thanks

Drs S Hills, Dr R Kean & Dr MA McCulloch